

## Board of Directors Meeting August 22, 2017 – 8:00am

## CareerSource Brevard Conference Room

(*Teleconference* 321.394.0707)

Attendees:

Paula Just (Chair), Shawn Beal, Daryl Bishop, Desmond Blackburn, Colleen Browne, William Chivers, Dale Coxwell, Susan Glasgow, Debra Greco, Nancy Heller, Robert Jordan, Jennifer Kenny, Traci Klinkbeil, Travis Mack (Treasurer), Mike Menyhart, Linda Miedema, Wayne Olson, Terry Schrumpf, Kevin Smith, Patricia Stratton, Ronald Tiabl, Lynda Weatherman.

## Agenda

To facilitate and be the catalyst for workforce development services that are responsive to the employment needs of Brevard County

that are responsive to the employment needs o	f Brevard County	
Call to Order	Paula Just	Page No.
Introductions		<del></del>
Public Comment		
Presentations:		
A. Summer Jobs Program City of Cocoa - Customer Recognition	Jana Bauer	
B. Staff Recognitions	Marci Murphy	
C. Labor Market Information (handout)	Jennifer Lasser	
C. Labor Warket Information (Handout)	jennijer <u>L</u> usser	
Action Items:	Marci Murphy	
A. Contracts with Board Member		1
Consent Action Items:	Paula Just	
A. Board of Director's Meeting Minutes – 5/23/17		2-4
B. Approval of President's 2017-2018 Goals		5-7
Committee Chain Bonanta		
Committee Chair Reports:	Cusis Classes	
A. Industry Workforce Committee – 8/3/17	Susie Glasgow	
Information Items	Marci Murphy	
A. Committee Structure	1 3	8-9
B. EFSC Industry Advisory Councils		10-11
C. Fact Sheet 2017		12
D. End of Year Contractor Performance		13-14
E. Titusville Career Center Update		15
F. Grow the Resources of the Board		16-21
G. Financial Reports (Charts 1, 2, & 3)		22-26
H. Committee Meeting Minutes		
a. Executive Committee – 6/19/17		27
b. Workforce Operations Committee – 5/10/17		28-30
Adjourn		

## Meeting information is always available @ brevardworkforce.com For questions please call 321-394-0507 TTY: 711-321-394-0507

## **Upcoming Meetings:**

All meetings are in the CSB Boardroom unless otherwise noted

August 2017

22<sup>nd</sup> Board of Directors-8am

September 2017
14th Career Center Committee-8:30am

October 2017

26th Industry Workforce Committee-8:30am

30th Executive Committee-4pm

November 2017

14th Board of Directors-8am

December 2017

14<sup>th</sup> Career Center Committee-8:30am

January 2018
25th Industry Workforce Committee-8:30am

29th Executive Committee-4pm

February 2018

13th Board of Directors Annual Retreat-8am-Rockledge Career Center

March 2018

8th Career Center Committee-8:30am

April 2018

26th Industry Workforce Committee-8:30am

30th Executive Committee-4pm

May 2018

15th Board of Directors-8am

June 2018
14<sup>th</sup> Career Center Committee-8:30am





## <u> Action Brief</u>

## **Contract with Board Member**

## **Background**

Florida Statute 445.007 and CareerSource Florida (CSF) Policy concerning regional workforce board contracting states that any contract between a regional workforce board and a member of that board who may benefit financially or that has any relationship with the contracting vendor must be approved at Board level and reported to CSF, and if over \$25,000 must be approved by CSF prior to executing the contract.

## <u>Recommendation</u>

Recognizing that the board convenes on a quarterly basis, and to be able to meet business needs in a timely and efficient manner, staff has worked closely with the employer listed below to identify the contracted relationship. Where there certainly may be other opportunities presented at future board meetings, by approving this request today, CareerSource Brevard (CSB) will be able to assist this business customer.

Staff recommends Board approval to renew the annual employee health insurance contract. CSB's annual employee health insurance premium with Health First Health Plans ("Health First") is due for renewal for the term November 1, 2017 – October 31, 2018. CSB Board Member Paula Just is the Health First Chief Human Resource Officer whose company would benefit financially from this transaction.

Business Name: Health First Health Plans, Inc.

Board Member: **Paula Just** Total Not to Exceed: **\$200,000** 

## Action

Approve or deny contract with Health First for annual employee health insurance contract.

## CareerSource Brevard **Board of Directors Meeting**

May 23, 2017

## **MINUTES**

Members in Attendance: Shawn Beal, Daryl Bishop, Desmond Blackburn, William Chivers, Susan Glasgow, Nancy Heller, Robert Jordan (Chair), Paula Just, Jennifer Kenny, Traci Klinkbeil (via teleconference), Mike Menyhart (via teleconference), Wayne Olson, Kevin Smith, Patricia Stratton (via teleconference).

Members Absent: Colleen Browne, Dale Coxwell, Debra Greco, Travis Mack, Linda Miedema, Terry Schrumpf, Ronald Taibl, Venetta Valdengo, Lynda Weatherman.

Staff Present: Jana Bauer, Tina Berger, Denise Biondi, Judy Blanchard, Sheryl Cost, Jennifer Lasser, Rick Lepre, Don Lusk, Carol Macrander, Richard Meagher, Marcy Murphy, Lyn Sevin, Jim Watson, Jeff Witt.

Career Center Staff Present: Julie Berrio, Chris Berry, Ahmanee Collins-Badoo, Linda Hadley, Caroline Joseph-Paul, Bob Knippel, Elaine Livolsi.

Guests: Linda Brandt, Chakib Chehadi, Ron Goss, Patrick Mele.

Call to Order: The CareerSource Brevard (CSB) Board Meeting was called to order at 8:01am by Robert Jordan.

**Public Comment:** There was no public comment.

## **Presentations:**

Marci Murphy explained the requirement to select a new One-Stop Contractor. She said that CSB had received proposals from Dynamic Workforce Solutions (DWFS), Eckerd Youth Alternatives, C2 Global Professional Services (C2GPS), and DB Grant Associates. Contracts staff gave a presentation on the process and said that the Selection Committee recommended awarding the contract to C2GPS. The Selection Committee also recommended that DWFS be selected as the alternate vendor if successful negotiations with C2GPS are not reached.

Motion to approve the Selection Committee recommendation to award C2GPS the contract for One-Stop Operations for the period of July 1, 2017 through June 30, 2018, plus 3 one-year options, with base funding of \$2,800,000 contingent upon successful negotiation and to authorize the President to execute negotiated contract and modifications made by Daryl Bishop. Susie Glasgow seconded and the motion passed unanimously. Motion to approve the Selection Committee recommendation to negotiate with DWFS as the alternate One-stop Operator if negotiations with C2GPS are not able to be reached made by Daryl Bishop and seconded by Paula Just. Motion passed unanimously.

There was brief discussion on transition costs.

Marci Murphy thanked the current contractor, DWFS, for their 15 years of partnership with CSB. Robert Jordan also commented on the whole process and reiterated Marci's sentiments.

## **Action Items:**

## Nomination of Career Source Brevard Officers

Motion to approve the Executive Committee's recommendation for the slate of Officers for Program Year 2017-2018 (listed below) was made by Kevin Smith and seconded by Mike Menyhart. Motion passed unanimously.

Chair – Paula Just, Chief Human Resources Office, Health First Vice Chair - Patricia Stratton, VP & IMCS Program Manager, Abacus Technology Corp. Treasurer – Travis Mack, President/CEO, Saalex Solutions, Inc.

Marci Murphy thanked Robert Jordan for his service as Chair of the Board of Directors. Robert will stay on as Past Chair.

## Reappointment of Board Members

Motion to approve the Executive Committee's recommendations for Board membership renewal for Daryl Bishop, Colleen Browne, William Chivers, Dale Coxwell, Robert Jordan, Paula Just, Linda Miedema, and Lynda Weatherman for a term of three years and to notify the Brevard County Commission for ratification action made by Desmond Blackburn and seconded by Susie Glasgow. Motion passed unanimously.

## Contracts with Board Members

Paula Just identified the need to abstain from discussion and voting on this item prior to the meeting. Motion to recommend CareerSource Florida approve OJT contract with Health First with a maximum reimbursement of \$180,000 made by Kevin Smith and seconded by Susie Glasgow. Motion passed unanimously with Paula Just abstaining.

## Proposed Budget for PY 2017-2018

Marci Murphy said that CSB were expecting a reduction in funding levels of 10% in WIOA funds and 14% in TANF funds for PY 2017-2018, which will be offset by performance incentives and carry forward funds. Other formula funded programs are projected to remain at the same levels as this year. One staff salary will be covered by the State and CSB recently received an extra \$600,000 in emergency grant funding. Staff reviewed the Executive Committee's proposed budget for Program Year 2017-2018. Motion to approve the Executive Committee's proposed budget of \$8,450,000 for PY17-18 and grant the President the authority to add any currently unfunded options to the budget and/or replace items cut as additional funds become available throughout the Program Year made by Daryl Bishop and seconded by Susie Glasgow. Motion passed unanimously.

## Titusville Relocation

CSB has been operating at the COlaunch facility in Titusville using reduced office space and staffing. The current location is appointment only and does not have space for job searching or any other walk-in services, business recruiting events, or workforce training. There is a significant need to not only support the current businesses and residents of Titusville, but also the new and expanding businesses that have recently located there. Based on the current needs and projected growth of business and jobs in North Brevard, staff has determined that there is a need to expand current services which requires relocating to a larger facility. There was brief discussion on moving costs and staffing. Motion to approve the Executive Committee's recommendation to relocate the Titusville Career Center to 3880 S. Washington Avenue, Titusville made by William Chivers and seconded by Kevin Smith. Motion passed unanimously. Robert Jordan expressed his approval of this decision.

## Strategic Plan

CSB held its annual retreat in February and input from board members and community partners resulted in a new strategic direction for the organization. The strategies discussed at the retreat resulted in a realignment of the standing committees as follows: Industry Workforce Committee (Combined E3 & Business Workforce Committees), Career Center Committee (Workforce Operations Committee), and Executive Committee. The Community Involvement Committee's goals and strategies will be incorporated into both of the new committees. Motion to approve CSB's Strategic Plan 2017-2019 made by Kevin Smith and seconded by Desmond Blackburn. Motion passed unanimously.

## **Consent Action Items:**

Robert Jordan opened the floor for discussion and approval on the consent agenda items:

- 1. Board of Director meeting and retreat minutes for February 14, 2017
- 2. Selection of Key Industries
- 3. Regional Targeted Occupations List
- 4. Guidelines for Formula Funding Mix.

There was no discussion. Motion to approve the Consent Action Items made by William Chivers and seconded by Desmond Blackburn. Motion passed unanimously.

## **Committee Chair Reports:**

Susie Glasgow gave a report on the Business Workforce Committee meeting held on April 6, 2017. Patty Stratton gave a report on the E3 Committee meeting held on March 9, 2017. Marci Murphy gave a report on the Community Involvement Committee held on April 26, 2017. Paula Just gave a report on the Workforce Operations Committee held on May 10, 2017

## **Information Items:**

Information items included CSB Designation, Meeting Schedule for PY17-18, Performance Funding Outcomes PY15-16, Performance Funding Model PY16-17, Growing the Resources of the Board, Training to Placement Analysis, State Employer Training Grants, CSB Website/Social Media Snapshot, Financial Reports and Committee meeting minutes. There was brief discussion on CSB Designation and Performance Funding Outcomes PY15-16. Ms. Murphy congratulated staff on the successful performance and noted that CSB had received the third highest monetary award in Florida.

Chakib Chehadi of C2GPS, spoke briefly about the transition and said he was looking forward to working with CSB.

There being no further business,	the meeting was adjourn	ed at 8:50am.	
Submitted by,		Reviewed by,	
(signature on file)	<u>5/25/17</u>	(signature on file)	5/25/17
Lyn Sevin	Date	Robert Jordan	Date



## Action Brief

## President's Goals for PY17-18

Below are the President's goals for PY17-18. Table 1 identifies goals for a 10% bonus and Table 2 identifies goals for an additional 5%.

Table 1

Goal	%	Measure
Sector Strategies To ensure that four of Brevard's main Industries are actively working towards addressing their workforce challenges, CSB will manage Sector Strategies in Healthcare, Aerospace, Manufacturing and IT.	30% (3%)	<ul> <li>Develop and Present 4 Measures for each of the Four Sectors at the Executive Committee Meeting on Oct. 30, 2017</li> <li>Present Outcomes of Measures at the June 2018 Executive Meeting and ensure 100% of the outcomes were achieved.</li> </ul>
Legislative Advocacy Develop and Implement a State and Federal Legislative Plan.	40% (4%)	<ul> <li>Develop a State and Federal Advocacy Plan and present at the Oct. 30, 2017 Executive Committee Meeting</li> <li>Present Outcomes of Implementation of the Plan at the June 2018 Executive Committee Meeting and ensure that 100% of the plan was executed.</li> </ul>

New One-Stop Operator Ensure that the new one- stop operator is successful in managing Brevard's Career Centers.	30% (3%)	<ul> <li>Contractor successfully meeting performance measures in Contract - Quarterly reports on their progress will be reported to the Committee.</li> <li>Present four continuous improvement process improvements by October 2017. Measure and show improvements by June, 2018.</li> </ul>
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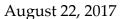
Table 2

Goal	%	Measure
Develop a Marketing Outreach Plan for Moore Communications to implement utilizing the State dollars awarded to us.	1%	<ul> <li>Present Marketing plan Oct. 2017.</li> <li>Complete 100% of the plan activities and present outcomes to June 2018 Executive Committee meeting.</li> </ul>
Directly apply or be a recipient of funds for 3 grant applications	2%	Be awarded at a minimum, one new grant by June 2018
Create Governance Ad-Hoc Committee and complete three Activities	1%	<ul> <li>Work with the Governance</li> <li>Committee to: <ul> <li>Update the by-laws of the Board by November 2017</li> </ul> </li> <li>Ensure the vacant business seat is filled by February 2018</li> <li>Roll out one Board Training by June 2018</li> </ul>

Facilities Analysis	1%	Present Facilities Plan analysis and recommendations with goal of cost savings at the February 2018 Executive meeting.

## **Action**

Approve or Modify the Executive Committee's recommendations for the President's goals for PY17-18.





## **Informational Brief**

## **Committee Structure**

## **Background**

Due to the new Strategic Plan for CareerSource Brevard, committee structures have changed. Instead of five committees, there are now four, Industry Workforce, Career Center, Governance/Finance, and the Executive Committee. Their goals and objectives are as follows:

## **Industry Workforce Committee:**

Goal: Identify current and future workforce needs of the business community and create solutions to meet their needs

**Objective 1:** Implement Sector Strategies in Key Industry Sectors

Objective 2: Support Additional Key Industries through Sector Work

**Objective 3:** Develop and Implement Overall Initiatives in Sector Strategies

## **Career Center Committee**

**Goal:** Create a Career Center Model that is one of the top choices for career seekers and businesses in Brevard by offering quality workforce products and services.

**Objective 1:** Offer the highest quality of services to Career Seekers to enable them to become the talent that the businesses need

**Objective 2:** Offer the highest quality of services to Businesses to meet their workforce needs

**Objective 3:** Create a data centered environment to measure the success of CareerSource Brevard's services

**Objective 4:** Develop & implement Marketing & Outreach to businesses and career Seekers so that they are aware & utilize CSB's services

## **Governance & Finance Committee (NEW)**

**Goal:** To review and make recommendations to the By-laws, recruit new board members, board training and review of financial documents.

## **Executive Committee**

**Goal:** Provide Executive management and oversight to ensure the work of the Board aligns to its vision and mission.



## **Information Brief**

## Eastern Florida State College (EFSC) Industry Advisory Councils

## **Background**

The existing contract CareerSource Brevard (CSB) has with Eastern Florida State College (EFSC) is to provide a broad range of specialized services including the development and facilitation of industry advisory councils was renewed for a 5<sup>th</sup> year beginning August, 2017. The purpose of the councils is to advise college administrators with respect to the development and maintenance of quality career and technical education programs which produce graduates who are prepared to enter the workforce.

Councils represent a unique opportunity to hear from key industry stakeholders about relevant workforce education topics in a format that is designed to inspire strategic planning and doing to meet industry needs consistent with current and emerging trends.

CSB services concentrate on facilitating 5 major councils: Manufacturing & Engineering Technology; Computer Science & Information Technology; Business Administration & Office Technology; Healthcare & Life Sciences; and Logistics, Transportation & Maritime.

## **Results**

To date, CSB has facilitated 54 industry councils, earning \$146,400 for this effort. The councils have been successful in identifying crossover skill sets to match targeted occupations and defining career pathways. They have suggested and reviewed curriculum changes, as well as recommended areas for industry involvement with students.

The following highlights some of the actions that have occurred as a result of these council meetings:

• On May 4<sup>th</sup>, the Advancing in Manufacturing – AIM – Sector Strategy Consortium, in coordination with the Manufacturing & Engineering Council, met at Bayside High School, Palm Bay. A tour of Brevard Public School's first Manufacturing Academy was provided to 48 attendees.

- At the urging of the Business Administration and Information Technology industry members, EFSC is currently planning their 2<sup>nd</sup> Annual business learning event to familiarize local businesses about EFSC student internships and co-op opportunities across all EFSC programs and the value such programs offer.
- The Healthcare and Life Sciences Council facilitation is being coordinated in conjunction with the Healthcare Sector Strategist. The 2<sup>nd</sup> Healthcare Workforce Consortium meeting was held on Tuesday, April 25<sup>th</sup>, 9 a.m. 12:00 p.m. at the Bill Posey Conference Center located at 2555 Judge Fran Jamieson Way in Viera. The event was attended by 54 participants, representing 28 organizations. Recommended actions developed by the Committees to the Consortium are evidence that Committee Action Plans are being implemented.
- CSB's IT Sector Strategy Program Manager, briefed the Computer Science and Information Technology Council at the June 8<sup>th</sup> meeting on the newly awarded America's Promise IT Grant. This Council's industry partners, along with EFSC, will play an integral part in determining the skill set needs of the IT pipeline, curriculum and credentialing development and supporting the performance metrics of this grant.
- The Logistics, Transportation & Maritime Council convened at Port Canaveral for their April 19th meeting. Port Commissioner Wayne Justice facilitated a tour for the Council to learn first-hand about the growth, industry operations and current/future workforce needs of the Port. CSB staff also presented the findings of a workforce survey conducted with the Melbourne Airport tenants to learn more about the skill needs/challenges centered around logistics and transportation occupations. EFSC will use the survey results to further develop supporting curriculum.
- All councils continue to provide annual recommendations to add/change/delete occupations on the Regional Targeted Occupation List. This list is integral to EFSC in deciding curricula to meet industry needs and to CSB for directing training funds.

Additional council meetings are currently scheduled for the five major programs during the next calendar quarter.





## 

ON-THE-JOB TRAINING

**BREVARD** BUSINESSES

769,280.66

IN OJT CONTRACTS WRITTEN

## LABOR MARKET

**JNEMPLOMENT RATE** 

UNEMPLOYED
IN BREVARD AS OF 6/2017

**VETERANS SERVED** 

SERVICES PROV

Personalized **Services** 

Professional Services

Other

Revised 7.01.17

Manufacturing

Retail

By Industry Segment Served

Construction Health Care

Top 5 Businesses

**VETERANS EMPLOYED** 

RECRUITING EVENTS/ JOB FAIRS

Recruiting Events and Job Fairs

JOB SEEKERS Attended by

O UNIQUE EMPLOYERS

BKEVARD MOBKING  $\mathsf{C}$ B



August 22, 2017

## **Information Brief**

## **End of Year Contractor Performance PY 2016-2017**

## **Background**

The CSB Workforce Operations contract is cost reimbursement for direct program costs, however, profit is withheld from the Contractor until measurable performance outcomes are achieved. Payments of withheld costs are available to the Contractor to earn on a quarterly basis.

Payment of withheld profit uses a performance measurement model based on the following elements:

- A) Meeting or exceeding 5 out of 9 measures as shown in the contract.
- Measures 1 through 7 Rank at 13 or less on specific measures from the Monthly Management Report
- ❖ Measure 8 Meet or exceed the minimum percentages set on 6 out of 8 Performance Standards established in the contract.
- Measure 9 Obtain an overall system score of 90% or higher on the Career Center Standards
- B) Meet or exceed the accelerated percentages set on 5 out of the 8 Performance Measures established in the contract.
- C) Meeting or exceeding a minimum score of 75 on a Board performance evaluation related to programmatic monitoring results.

## **PY 2016-17 Performance Results**

The Contractor succeeded in meeting or exceeding the performance criteria and was paid all withheld costs.

## Elements of Contractor Performance Earnings PY 16-17

	Element A							
Objective/Criteria	1 <sup>st</sup> Quarter	2 <sup>nd</sup> Quarter	3 <sup>rd</sup> Quarter	4 <sup>th</sup> Quarter				
Meet 5 out of 9 measures below			C Qualita					
Welfare Transition Entered	Yes –	No –	No –	No –				
Employment Rate (Rank between 1-	Ranked 12	Ranked 17	Ranked 18	Ranked 16				
13 on State Quarterly MMR)	Natikeu 12	Natikeu 17	Natikeu 10	Natikeu 10				
Welfare Transition Federal All Family	No –	No –	No –	No –				
Participation Rate (Rank between 1-	Ranked 21	Ranked 19	Ranked 20	Ranked 19				
13 on State Quarterly MMR)								
WIA Adult Employed Worker	Yes –	Yes –	Yes –	Yes –				
Outcome Rate (Rank between 1-13 on State Quarterly MMR)	Ranked 10	Ranked 9	Ranked 9	Ranked 10				
WIA Adult & Dislocated Worker	Yes –	Yes –	Yes –	Yes –				
Entered Employment Rate (Rank								
between 1-13 on State Quarterly	Ranked 1	Ranked 10	Ranked 12	Ranked 11				
MMR)								
Wagner-Peyser entered Employment	Yes –	Yes –	Yes –	Yes –				
Rate (Rank between 1-13 on State	Ranked 8	Ranked 6	Ranked 6	Ranked 6				
Quarterly MMR)								
Short Term Veterans Entered	Yes –	Yes –	Yes –	Yes –				
Employment Rate (Rank between 1- 13 on State Quarterly MMR)	Ranked 8	Ranked 6	Ranked 6	Ranked 6				
Wagner-Peyser Percent of Job	Yes –	Yes –	Yes –	Yes –				
Openings Filled (Rank between 1-13								
on State Quarterly MMR)	Ranked 7	Ranked 8	Ranked 8	Ranked 9				
Met the minimum percentages set on	YES –	YES –	YES –	Yes –				
6 out of 8 Performance Standards	Met	Met	Met	Met				
established in Attachment F.	Minimum	Minimum	Minimum	Minimum				
	on 8 of 8	on 8 of 8	on 7 of 8	on 8 of 8				
Obtained an overall system score of		Voc	1000/					
90% or higher on the Career Center Standards		Yes –	100%					
Element B								
Met the accelerated percentages set	YES -	YES –	YES -	YES –				
on 5 out of the 8 Performance	Met	Met	Met	Met				
Measures established in Attachment	Accelerated	Accelerated	Accelerated	Accelerated				
F	on 5 of 8	on 6 of 8	on 6 of 8	on 7 of 8				
	Elemen							
Met a minimum score of 75 or higher								
on the CSB performance evaluation	Scored 75	+ on the annu	ual state prog	rammatic				
related to the annual state		monit						
programmatic monitoring results								



## Informational Brief

## Titusville Career Center Update

## **Background**

The relocation of the Titusville Career Center to 3880 S. Washington Ave., Titusville, FL., was successful. The Career Center went from 500 square feet to approximately 6,000 square feet and was open to the public on July 5, 2017. There have been several positive events to note since the move took place less than 60 days ago. These would not have occurred had CSB stayed in their previous location.

- 1) A major recruiting event was held at the new location. CSB was able to facilitate the event between two large engineering firms (one expanding, one consolidating). There were 357 engineers/technical/professional participants that came through the doors in one day. It was a successful event and almost all participants were able to register into Employ Florida which should boost our performance measure outcomes.
- 2) The Brevard Public School's Adult Education program will be renting classroom space from us to conduct numerous workforce certification trainings, ESOL classes, and other trainings where they would need additional classroom space.
- 3) Two more recruiting events are being planned by Lockheed Martin in September due to the success of the initial event that was held in July right after our move to the new location.



Updated 08/09/2017

# Grow the Resources of the Board Report

James Watson Jana Bauer Berger Tina Lead Staff Don Lusk fu∥^ Region 12 is in place and a extended to June 30, 2018 of Tina Berger's role in serving this grant on a statewide basis. CSB has scholarship funds. CSB completion of the strategic coordination meeting was conducted This grant has been and includes an expansion AIM grant funding, and has off meeting is pending plan. Agreement with This is the final year of our partnership on this grant which ends in September The grant's third year began on March 1, 2017. Wave 10 is underway at expended 75 % of the total used 86 % of the AIM expended by end of an grant period. We have assisted 117 participants through grant The Sector Strategy kickunds as of June 30,2017 to be earlier this month. Status approximately participants. extended expects second 2017. Offering unemployed women sessions; computer, financial literacy, and job search assistance for women ages OJT training dollars to place dislocated workers in the LWDB Region 12 & 13 using a Advanced in Manufacturing Sector with relevant skills training and manufacturing sector to fill the This project will target highgrowth jobs aligned with the and IT-Related industry sector, ranging from entrytraining; Strategy approach to assist evel occupations to high-level Information Technology (IT) campaigns and assisting with this grant was social media tracking student outcomes. management positions CSB focus as a partner for sector strategy approach. α skills Grant Focus employment gaps. (AIM) utilizing information gol coaching 50-64. and \$129,500 Awarded \$2.380,337 \$765,000 additional Amount \$15,000 \$50,000 from the 2017-18 state in Amount Pending GRANTS (Federal, State and Local Competitive and Non-competitive) Foundation Innovation Fund (SIF) Funding Source Federal through AARP through USDOL USDOL USDOL Social DEO Florida State Partners Matters in LWDB 12 Women's Center & College (EFSC) Eastern Brevard Central Florida Aging EFSC, DEO Work 50+ Women's Economic Trade Adjustment Assistance Community College & Career Training Grant (TAACCCT) AARP Foundation Back to Stability Incentive Initiative National Emergency Grant Florida Sector Partnership H-1B American Promise Grant (APG) **Grant Name** 01/01/17 - 12/31/2010/1/13 to 9/30/17 3/1/15 - 2/28/18Cyber-Security 7/1/15-6/30/18 **Fime Frame:** Time Frame: Time Frame: Time Frame:

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## Grow the Resources of the Board Report

Watson Watson Denise Biondi Updated 08/09/2017 awaiting than 2016-17. Previous Phase I was \$1,723,092 and Brevard has year's funding included the contacting 195 engineers and there were 247 visits Nearly 50% of engineers are coming from New York other locations This included \$719,942 in federal funding funds. Award notices are campaign targeting North and North to employers' on the site. individuals visited the CSB grant is focusing on an array and the wildlife refuge as an additional \$2,800,000 funding and an application on 4/25/17 for and \$216,625 in leveraged information on the PY 2017-18 funding which should be slightly larger March launch of engineer /recruitment are currently State and a total of 4200 The total CSB award for extension until 9/31/17 for Brevard was not selected CSB submitted a grant of projects in cities, county engineer landing page. expected in June 2017. to receive this grant. has been obligated. damage states. multimedia recruiters \$882,268. attraction well as received Phase II. occurred. West where business with talent and to public structures, facilities, and the affected REP) will leverage our expertise in providing effective Work-Based Learning for job seekers Services (IRES) model to offer a based on our region size and business/job seekers to use CSB services, connect communication outreach costs and support and reconstruction of destroyed (within 180 days) with the Employment This funding is allocated s focused on strengthening action by demolition, repair, renovation, Integrated brand, The Brevard Reentry Project (Bclean-up, released from prison or jail holistic approach to ex-offender network workforce services. ģ and evidence-based within communities. influencing ocal efforts. Reentry Projects offset ands CSF \$4,523,092 Pending \$27,219 \$882,268 \$2,576,356 Peyser State USDOL via DEO - TOOS Funding Wagner Level CareerSource **Community Partners** Florida & Communi-Various Moore cations None Hurricane Matthew Dislocated Time Frame (Anticipated): Reentry Project Grant 7/1/2017 - 06/30/2020 12/1/2016 - 9/31/2018 CareerSource Florida Cooperative Outreach Communications and Program with Moore Worker Grant Time Frame:

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## Grow the Resources of the Board Report

Watson Updated 08/09/2017 grant was submitted by the State included as one of the covered counties in this entirely dedicated to this DEO on 07/31/17 and peen **Participating** posttime position with grant expected LWDBs will strengthen existing partnerships with educational agencies that serve youth with disabilities to jointly manage and serve youth disabilities. Participating LWDBs will be required to staff a fullo Ca announcement date LWDB 13 has and and that The institutions secondary secondary funding 9/15/17. grant. with Centers, to promote the use including those who have the formation of a statewide The purpose of this grant is to provide funding to expand the capacity of One-Stop of existing career pathways systems fully inclusive of and accessible to consisting of CareerSource with visible, non-visible, and make their existing "career individuals with disabilities. Services, Agency for Persons with Disabilities, Career and to serve youth (ages 14-24) conditions. The Florida grant submission included a proposed model leadership team disabilities, Vocational focus needed require chronic health Grantees will improvements Rehabilitation, ≡ × pathways" significant project Florida, which TBA Statewide Million ETA & DEO **USDOL-**Regions 6,7,8.13 & 24 LWDB Time Frame (Anticipated): Disability Employment Initiative Grant (DEI) 10/01/17 - 9/31/20

	Staff	Lead		Blanchard								James	Watson	
(S)	Status		We have begun our 4th	year of this activity.	Submitted employment	Technology; data on over 3,200	Science & students, facilitated <b>58</b>	Technology;   industry councils held to	date			Staff continue to work with	eligible customers are	interested in work or
<u>UNRESTRICTED REVENUES</u> (Non-governmental funding, Fee for service, Foundation and Corporate giving programs)	Grant/Contract	Focus	\$40,000/ Student data research and We have begun our 4th		include: Manufacturing & Submitted employment	Engineering Technology;	Computer Science &	Information Technology;	Business Administration &	Office Technology; and	Healthcare & Life Sciences	Focused on eligible TTW Staff continue to work with James	customers who want to return eligible customers are	
ice, Foundati	Amount	Awarded	\$40,000/	Annually	starting	9/15/14						\$158,878		
Fee for serv	Amount	Pending												
ental funding,	Funding	Source	Eastern	Florida	State	College						Social	Security	Admin.
(Non-governm	Partners		None									None		
<b>INRESTRICTED REVENUES</b>	Name of Funding		Eastern Florida State	College Student	Engagement/ Industry	Advisory Councils		Time Frame:	8/1/2013 - Indefinite			Ticket to Work (TTW)	Program	

Adult Education, and DEO.



Updated 08/09/2017

## Grow the Resources of the Board Report

James Watson Megan Cochran receive Process Soft Skills are lacking in .⊆ training. EN continues to pace with 43 tickets being complete. CSB eligible to requests received to in two month duration. (2) \$500 Current Brevard pipeline of CNAs, LPNs and RNs Filling education training receive referrals, 21 BSA date. For each referral forms: (1) \$1000 for any participant exiting that SGA (Substantial Gainful completed by a certified Community Partner Work Coordinator received \$ 10,000 in PY Consortium Committees does not produce enough Retention of healthcareseven benefit summary analysis (BSA) has been extended to June 30, 2018. talent to fill local employer employed students Ø pipeline/workforce **Brevard County** are addressing: written compensation Activity) for <u>=</u> The grant Application programs oriented progress Incentive assigned. remains (CPWIC). needs 16-17. CSB for unsubsidized employment using CSB will provide Exiting Voc. Rehab participants who have found employment and are currently receiving SSI Network Funds are reported as part of the SSA TTW program and our unrestricted. We have received workforce needs, projections for workforce issues over the next five years, and resources payment for (4) four BSA to date. coordinate Healthcare Sector Strategy to mandatory follow up services. Employ a Healthcare Sector Strategist to coordinate to meet both long and short term goas as established by acilitate solutions for current the Employment Network (EN). the industry as a whole. **Employment** or SSDI. \$91,351 Unknown Monthly Reimbul sement Cost Security Admin. Private Sector Social Grant Circles of Care, 3PS-Career & Rehabilitation Health Council and additional stakeholders. EDC, City of Health First, Educational Vocational Melbourne, Education, **BPS-Adult** Education, Technical Industry, and other Healthcare Sector Strategy Florida Partnership Plus Time Frame: None 7/1/16 - 6/30/18 Time Frame: Time Frame: Indefinite



Updated 08/09/2017

## Grow the Resources of the Board Report

Marina Stone Jana Bauer Jana Bauer Jana Bauer Nursing Bay took on 7 candidates this year, and all others are working in private and their Brevard received \$14,925 For PY 2016-17 we have being utilized by the The 2017 Juniors to Jobs students and will finish The 2017 Cocoa Works nternships. The City of provided as; Public Works, Human Utilities, Customer **Public** CareerSource in unrestricted funding, 07.17.17, 160 customers with 17. The City of Palm class had 21 students in Relations, and several For Program Year 2015-The tool is currently NextGen program. As of the program. All 21 with 21 Faculty to fill vacancies Next Consortium meeting departments such earned \$9,974.50. οţ class began October 5, 2017. Clerk, businesses. internships Resources, completed graduated Attraction Service, others. Cocoa 2016, City their Using funding donated from Wells Fargo for program support to the NextGen program. Plans include the purchase of a summer youth training program school juniors the skills they Using funding from the City of Cocoa, CSB will facilitate a summer youth training program school juniors and seniors the The Bureau of Tobacco Free program to help clients quit Using a combination of \$ from 'acilitate the "Juniors to Jobs" ocusing on teaching 30 highocusing on teaching 22 high to obtain employment. This includes a baid Work Experience piece with Florida (BTFF) partners with Florida RWB's to promote the "3 Free and Easy Ways to Quit" Department of Health targets reward program is available free to all Palm Bay and USCM, CSB will -WDB's for each client referral. need to obtain employment. and improve While workforce clients and residents, skills they need employability. tobacco the City. Florida Determined \$22,425 \$8,500 To Be \$40,000 \$27,000 Palm Bay Bureau of Tobacco JSCM -Dollar City of Cocoa Florida Wells Fargo WI\$E Grant Free Department of Conference of City of Cocoa USCM), City Wells Fargo of Palm Bay Mayors Florida Health S City of Palm Bay - Juniors to - Youth Employment NextGen Traitify (formally Woofound) Assessment Tobacco Free Florida Cocoa Time Frame: Summer of 2017 Summer of 2017 Jobs Program Time Frame: Time Frame: Indefinite Program City of Summer Project

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Grow the Resources of the Board Repor	s of the Board Rep	ort		Updated 08/09/2017	/09/2017
Timeframe:			personality and career interest have utilized the tool	have utilized the tool	
Jan 2017 – Jan 2018			assessment tool for all young with a completion rate	with a completion rate	
			adults, to be facilitated in the	of 96%. Junior	
			orientation.	Achievement has been	
				authorized and use is	
				pending.	



## **Information Brief**

## **Financial Reports**

## **Background**

The three financial reports that follow this brief will provide the status of CareerSource Brevard's (CSB) funding, budgets, and expenditures for the fiscal period beginning on July 1, 2016 and ending on June 30, 2017.

## Report Descriptions

## **CSB FINANCIAL REPORT (CHART 1)**

- Displays final expenditures for the prior year, the current approved budget figures, and a comparison of year-to-date budget figures and actual year-to-date expenditures. The percentage of each line-item budget that has been expended to date is displayed in the final column of the report.
- The report is summarized into seven major categories: (1) management services; (2) infrastructure services; (3) technology services; (4) business services; (5) special grants and incentives; (6) fee for service activities; (7) contracted service providers; and (8) direct customer costs.
- Funding that is retained by the Department of Economic Opportunity (DEO) to pay personnel costs of State employees working in our one-stop system is added to the CSB annual budget to arrive at the total workforce budget for Brevard.
- Scholarship Unit customer Individual Training Account (ITA) activity is analyzed at the bottom of the report, including current budgets, obligations, expenses, and the % of each budget item that is obligated.

## CSB FISCAL DASHBOARD INDICATORS (CHART 2)

 Displays the number of individuals identified as placed in EFM or found in Department of Revenue New Hire data, as reported on the DEO Monthly Management Report.

- Displays the number of job seekers in EFM who have not received a reportable service in the last 90 days, as reported on the DEO Monthly Management Report.
- Displays the total number of advertised occupations for each month, as reported on the Help Wanted OnLine Monthly Job Demand Report.
- Calculates the CSB total monthly spending per job placement (total monthly expenditures divided by total monthly job placements).
- Displays the quarterly calculations for required spending caps:
  - 1) Administration limited to 10% of expenditures at year-end
  - 2) ITA Spending minimum of 30% of expenditures at year-end
  - 3) Youth Spending minimum of 75% for out-of-school youth

## FEE FOR SERVICE ACTIVITIES (CHART 3)

- Reports current balance of unrestricted funds available.
- Displays revenue, expenses and the resulting profit or loss for each Fee for Service project in the current year (since July 1).
- Calculates each revenue and expense category as a percentage of total revenue earned for each revenue and expense category.



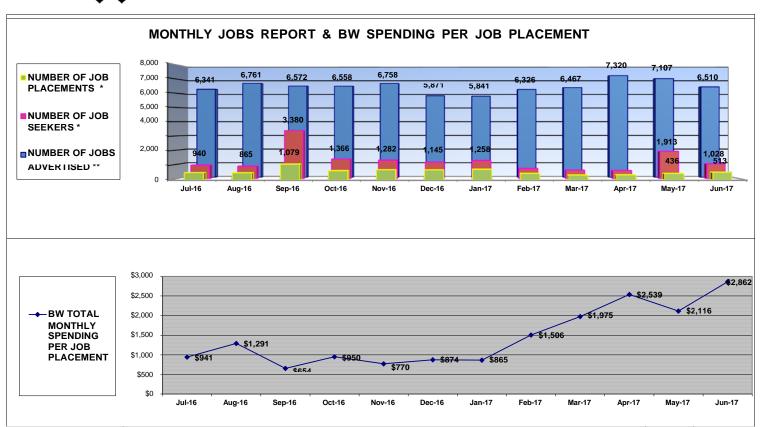
## FY 2016-17 FINANCIAL REPORT

July 1, 2016 through June 30, 2017

Current Funding Level	9,543,400
Current Annual Budget	9,543,400
Unobligated Funds	0

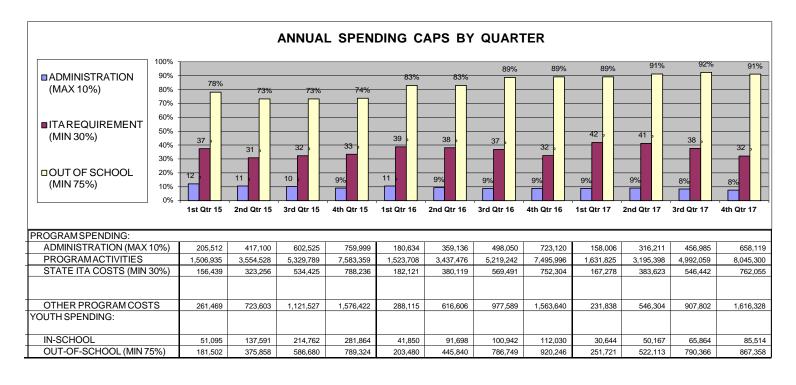
	FY 2016	FY 2017	FY 2017	FY 2017	Percent of
	Actual	Approved	Y-T-D	Y-T-D	Budget
	Expense	Budget	Budget	Expense	Expended
MANAGEMENT SERVICES (Board Operations,	Staff, Outreach, Fil	nancial Services)			
Salaries & Benefits	1,301,770	1,135,300	1,135,300	1,135,289	100.0%
Operating Expenses	199,988	294,800	294,800	211,451	71.7%
Total Management Services	1,501,758	1,430,100	1,430,100	1,346,740	94.2%
INFRASTRUCTURE SERVICES (Rent, Phone,	Utilities, Maintenan	ce, Supplies)			
Brevard Workforce Facilities	727,510	789,500	789,500	744,484	94.3%
Operating Expenses	30,967	32,900	32,900	32,662	99.3%
Total Infrastructure	758,477	822,400	822,400	777,146	94.5%
TECHNOLOGY SERVICES (IT Staff, Telecom S	ervices, Computer	Hardware and So	oftware)		
Salaries & Benefits	222,394	222,500	222,500	222,410	100.0%
Operating Expenses	284,302	267,800	267,800	259,313	96.8%
Total Technology Services	506,696	490,300	490,300	481,723	98.3%
BUSINESS SERVICES (Employer Outreach and	d Business Support	Staff)			
Salaries & Benefits	677,866	690,700	690,700	690,694	100.0%
Operating Expenses	12,305	18,400	18,400	12,790	69.5%
Total Business Services	690,171	709,100	709,100	703,484	99.2%
GRANTS & INCENTIVES	221,593	494,800	494,800	247,474	50.0%
FEE FOR SERVICE ACTIVITIES	77,006	200,000	200,000	151,156	75.6%
TOTAL OPERATING BUDGET	3,755,701	4,146,700	4,146,700	3,707,723	89.4%
CONTRACTED SERVICES		, 11, 11	., .,	., . ,	
General Contractor (DWFS)	3,107,879	2,741,800	2,741,800	2,690,656	98.1%
CEJA Services (DWFS)	57,191	18,000	18,000	16,887	93.8%
JD CD Services (DWFS)	54,432	51,900	51,900	51,423	99.1%
AARP BTW Services (DWFS)	71,784	58,000	58,000	57,573	99.3%
NEG AIM Services (DWFS)	5,283	15,100	15,100	15,038	99.6%
NEG Hurricane Matthew Services (DWFS)	0	65,000	65,000	62,367	95.9%
EFSC Excel-IT Services (DWFS)	442	2,500	2,500	2,471	98.8%
Career Jumpstart (Partner Regions)	23,899	58,600	58,600	58,513	99.9%
Total Contracted Services	3,320,910	3,010,900	3,010,900	2,954,928	98.1%
CUSTOMER SERVICES					
Formula Funds - Training Activities *	799,583	1,075,900	1,075,900	829,249	77.1%
Formula Funds - Support Services *	35,830	63,200	63,200	36,891	58.4%
Other Grants - Training Activities	296,340	1,127,200	1,127,200	1,083,798	96.1%
Other Grants - Support Services	10,753	119,500	119,500	90,830	76.0%
Total Training Services	1,142,506	2,385,800	2,385,800	2,040,768	85.5%
TOTAL PROGRAM BUDGET	4,463,416	5,396,700	5,396,700	4,995,696	92.6%
TOTAL ANNUAL BUDGET	8,219,117	9,543,400	9,543,400	8,703,419	91.2%
STATE-LEVEL FUNDING	850,038	827,200	827,200	733,153	88.6%
TOTAL WORKFORCE BUDGET	9,069,155	10,370,600	10,370,600	9,436,572	91.0%
TO THE WORK ONCE BODGE!	7,007,100	10/010/000	10/070/000	7,100,072	71.070
	FY 2016	FY 2017	FY 2017	FY 2017	% of ITA
	Actual	Approved	Current	Y-T-D	Funds
*CUSTOMER ACTIVITY	Expense	Budget	Obligations	Expense	Obligated
Job Seeker ITAs	238,774	274,500	321,119	267,021	117.0%
Employer OJT/AWE/EWT	554,514	801,800	612,492	562,228	76.4%
Incentives & Materials	42,125	62,800	36,891	36,891	58.7%
		-	-	-	
Total Customer ITA Activity	835,413	1,139,100	970,502	866,140	85.2%

## FISCAL DASHBOARD INDICATORS - 6/30/17



<sup>\*</sup> Source - DEO Monthly Management Reports

<sup>\*\*</sup> Source - HWOL Monthly Job Demand Reports





## CURRENT YEAR FEE FOR SERVICE ACTIVITIES (7/1/2016 - 6/30/2017)

Unrestricted Balances: Cash o	n Hand \$137,464 C	Certificates of Deposit \$71,092	Total \$208,556
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		Hedder Brand	productive of the state of the	J. Conco	Surject of	per de la company de la compan	Novenii,	getet an	September 100	on Constitution of the Con	Sekrees it	Se state of the second	onus.	Crand distriction of the State	che kritich	Restriction of the second	) (%
Revenue	Ť		<u> </u>	-	-	,	*		,				4		<u>′</u>	•	,
Grant Awards	\$	89,217	100.0	\$	69,785	92.3	\$	-	0.0	\$	16,388	100.0	\$	8,500	45.8	\$ 183,890	70.7
Sponsorship Revenue		-	0.0		5,803	7.7		-	0.0	Г	-	0.0		-	0.0	5,803	2.2
Donated Revenue		-	0.0		-	0.0		-	0.0	Г	-	0.0		20	0.1	20	0.0
Charges For Services		-	0.0		-	0.0		60,218	100.0	Г	-	0.0		-	0.0	60,218	23.2
Website Licenses		-	0.0		-	0.0		-	0.0	Г	-	0.0		-	0.0	-	0.0
Interest Earnings		-	0.0		-	0.0		-	0.0	Г	-	0.0		54	0.3	54	0.0
Revenue from DWI		-	0.0		-	0.0		-	0.0	Г	-	0.0		10,000	53.8	10,000	3.8
Total Revenue	\$	89,217	100.0	\$	75,588	100.0	\$	60,218	100.0	\$	16,388	100.0	\$	18,574	100.0	\$ 259,985	100.0
Expenses																	
Personnel	\$	67,370	75.5	\$	-	0.0	\$	-	0.0	\$	2,027	12.4	\$	-	0.0	\$ 69,397	26.7
Travel / Training		5,991	6.7		124	0.2		-	0.0	Г	-	0.0		30	0.2	6,145	2.4
Outreach		4,770	5.3		528	0.7		-	0.0		-	0.0		1,847	9.9	7,145	2.7
Software		-	0.0		-	0.0		-	0.0	Г	-	0.0		-	0.0	-	0.0
Supplies		28	0.0		4,137	5.5		10	0.0	Г	-	0.0		315	1.7	4,490	1.7
Equipment		-	0.0		-	0.0		-	0.0		-	0.0		-	0.0	-	0.0
Professional Services		44	0.0		-	0.0		-	0.0		80	0.5		11,210	60.4	11,334	4.4
Customer Wages		-	0.0		45,099	59.7		-	0.0		-	0.0		325	1.7	45,424	17.5
Customer Support		-	0.0		6,064	8.0		-	0.0		-	0.0		1,018	5.5	7,082	2.7
Indirect Costs		11,014	12.3		7,880	10.4		1	0.0		297	1.8		2,076	11.2	21,268	8.2
Total Expenses	\$	89,217	100.0	\$	63,832	84.4	\$	11	0.0	\$	2,404	14.7	\$	16,821	90.6	\$ 172,285	66.3
Net Profit (Loss)	\$	-	0.0	\$	11,756	15.6	\$	60,207	100.0	\$	13,984	85.3	\$	1,753	9.4	\$ 87,700	33.7

## CareerSource Brevard (CSB)

Executive Committee Meeting June 19, 2017

## **MINUTES**

Members in Attendance: Daryl Bishop, Susie Glasgow, Robert Jordan (Chair), Paula Just.

Members Absent: Mike Menyhart, Terry Schrumpf, Patty Stratton.

Staff in Attendance: Denise Biondi, Judy Blanchard, Don Lusk, Stephanie Mosedale, Marci

Murphy, Lyn Sevin.

Guests: None

Robert Jordan called the meeting to order at 4:04pm.

**Public Comments:** There was no public comment.

## **Action Items:**

## Review of President's PY 2016-2017 Goals

Ms. Murphy gave a presentation on the accomplishments of her Annual Goals. The Executive Committee made comments and asked questions during the presentation. Motion to approve the President's compensation of 10% of annual base salary to be paid as a lump was made by Susie Glasgow and seconded by Paula Just. Motion passed unanimously. There was brief discussion on funding. Motion to approve an additional compensation of 5% of annual base salary to be paid as a lump sum was made by Daryl Bishop and seconded by Susie Glasgow. Robert Jordan praised Marci on her accomplishments. Motion passed unanimously.

## **Discussion/Information Items:**

## One-Stop Operator Contract

Staff gave an update on the new One-Stop Contractor and said that the base contract has been agreed upon and the contract is scheduled to be in place by July 1. The new Contractor has plans to be onsite for the rest of June and all of July. They have already discussed plans for implementing strategies for improving the center operations in the near future. Staff has been pleased with the actions of the new contractor and are looking forward to next year.

## Accounting and Monitoring Contracts

The process for soliciting and rating proposals for accounting and monitoring firms was reviewed. Grau & Associates was selected for the Accounting Audit Services and Taylor, Lombardi, Hall & Wydra was selected for the Monitoring Services.

## **Adjournment:**

Robert Jordan adjourned the meeting at 5:20pm.

Submitted by, Reviewed by,

(signature on file)6/21/17(signature on file)6/21/17Lyn SevinDateRobert JordanDate

## **CareerSource Brevard**

Workforce Operations Committee May 10, 2017

## **Minutes**

## **Members in Attendance:**

Paula Just (Chair), Dale Coxwell, (via teleconference), Nancy Heller, Danielle Jones, Amar Patel and Ron Taibl

## **Members Absent:**

Shawn Beal

## **Staff in Attendance:**

Marci Murphy, Judy Blanchard, Don Lusk, Erma Shaver, Rick Lepre, Denise Biondi, and Marina Stone

## **Guests in Attendance:**

Caroline Joseph-Paul, Jessica Mitchell, Julie Berrio and Linda Hadley of CareerSource Brevard (CSB) Career Centers, Scott Amey of Dynamic Workforce Solutions (via teleconference)

## Call to Order:

Paula Just (Chair) called the meeting to order at 8:30am at CareerSource Brevard (CSB). Introductions were made.

## **Public Comment:**

There was no public comment.

## **Action Items:**

## Approval of Workforce Operations Committee Minutes of November 9, 2016

Motion to approve the Minutes from the November 9, 2016 meeting was made by Ron Taibl. Nancy Heller seconded the motion. The motion passed unanimously.

Danielle Jones, Denise Biondi and Dale Coxwell (via teleconference) joined the meeting.

## Guidelines on Formula Funding Usage

Training and supportive services funds guidance are reviewed each year with the purpose of focusing on programs that are the most effective for business and career seekers, while considering the economic situation and funding availability for the upcoming program year. A lively discussion ensued. A motion was made by Amar Patel to set the 2017-2018 guidelines as 70% Employer Based Training and 30% Individual Training Accounts for training funds investment mix for inclusion on the Consent Agenda of the next full Board of Directors meeting. Ron Taibl seconded the motion. The motion passed unanimously.

## Presentation:

CSB Career Center Staff shared a presentation in a series of Learning Career Center Operations. The presentation covered the topic of Veteran Services and Performance. Action: Amar Patel would like information on number of cases the DVOPs served and the kinds

of jobs they are getting. Marci will follow up with him on these items.

## **Discussion/Information Items:**

## Committee Goal 4 Status

CSB Corporate Goal 4 strategies and measures were reviewed.

## Measure 1A (1) Effectiveness of Training Versus Career Services

A snapshot was shared for PY 2016-2017 that WIOA customers in training continue to yield a higher placement rate than those receiving only career services.

## Measure 1A (2) – Analysis of Training Program Placement Data and OJT Effectiveness

An analysis of training program placement data and OJT effectiveness was shared showing the percent of completers placed in ITA's, OJT's and EWT's. Overall 75.9% of completers were placed.

## Measure 1B – Identify and Improve Skills Gaps Summary Report

CareerSource Brevard (CSB) implemented a number of tools geared to the identification and improvement of skills gaps both educational and occupational. Staff will continue to track and evaluate the usage of these tools to ensure that they are providing added value to our job seeker and business customers. Results for the Third Quarter of 2016-2017 were shared.

## Measure 3C(1)(a) - Performance Funding Model Watch Brief

CareerSource Brevard opted to participate in the Performance Funding Model developed by CareerSource Florida. Information was provided and will continue to be tracked and process revised as new data is received. The measures have been updated and there are now seven (7) metrics being measured. Predictions of performance are based on very early data and will change as placement information becomes available. Measures for PY 17-18 are still being discussed and may be revised or totally changed from what we are tracking now.

## Third Quarter Contractor Performance PY 2016-2017

The CSB contract with the Contractor is cost reimbursement for direct program costs, however, corporate costs and profits are withheld from the Contractor until measurable performance outcomes are achieved. Payments of withheld costs are available to the Contractor to earn on a quarterly basis. To date, for PY 2016-2017 the Contractor succeeded in meeting or exceeding the performance criteria and was paid all withheld costs.

## Local Customer Satisfaction Survey Results – Job Seekers

Staff shared results of the Customer Satisfaction Survey from January 2, 2017 through March 31, 2017. Surveys were completed by 811 respondents. Of the 811 respondents, 91.4% felt prepared to move forward with their goals after their visit.

## Grow the Resources of the Board

A matrix was shared showing grant opportunities, unrestricted revenue projects and partnerships that CSB is pursuing to help grow the resources of the Board.

CSB is considering revamping the current committee structure. A smaller number of committees are being considered for PY 17-18 which may include an Industry Workforce Committee and a Career Center Committee. Once in place, all committee members will receive email correspondence asking for their participation on newly created committees.

## Adjourn:

There being no further discussion or business, Paula Just adjourned the meeting at 9:32 am.

Respectfully submitted, Reviewed by,

{signature on file} 06/15/17 {signature on file} 6/15/17

Marina Stone Date Paula Just, Chair Date