## Questions for BPS Nursing Assistance Students (Approximately 40 seniors from Melbourne High and Titusville High)

- 1. What are your perceptions of working in the healthcare industry as a
  - a. Nursing Assistant
    - i. Responses
      - 1. Rewarding helping
      - 2. More "hands on" than other nursing professions
      - 3. Can be demanding
      - 4. Task vary
      - 5. Underrated Very important but not respected
      - 6. Lack of care "Just a paycheck"
      - 7. Treated poorly by nurses Nurses don't help because it is "not my job"
      - 8. Lack of teamwork older workers don't trust younger workers
    - ii. Suggestions
      - 1. Need to pay more
      - 2. Need multigenerational team building/instruction
  - b. LPN
- i. Responses
  - Most employers don't need them Nursing Homes are the only ones hiring
  - 2. Looks easy
  - 3. Not responsive to patients
  - 4. Some experiences found them not to be helpful
  - 5. A lot of responsibility
  - 6. Important Not as patient-centered tasks
- c. RN
- i. Responses
  - 1. Many did not get the opportunity to observe RNs so they didn't really have any perceptions
  - 2. Hard workers
  - 3. Lots of school
  - 4. Saw some complain about lack of teamwork Hierarchical structure is a problem
  - 5. Only saw them distributing meds or charting looks boring
  - 6. Lack of care
  - 7. Not as personal
- 2. What would encourage you to work as a
  - a. Nursing Assistant
    - i. Take care of people
    - ii. Good starting point
    - iii. Stepping stone
    - iv. Gain skills and experience while working
    - v. Higher pay
  - b. LPN No response
  - c. RN
- i. Good pay
- ii. Saves lives Help people reach their potential

- iii. Stepping stone to career goal
- iv. More experienced
- 3. What would discourage you from working as a
  - a. Nursing Assistant
    - i. Responses
      - 1. Under 18 can't work in this capacity
      - 2. Pay Do a lot and a lot of responsibility for little pay
      - 3. Patients can be abusive and intimidating
      - 4. Poop
      - 5. Underappreciated by patients and other staff
      - 6. Too many patients
    - ii. Suggestions
      - 1. Pair with mentor or advisor on the same floor for at least 3 months prefer more than that on-going relationship with mentor
  - b. LPN
- i. Limited career opportunities
- ii. Just a slower paced RN
- c. RN
- i. Responses
  - 1. Fast pace
  - 2. Hours
  - 3. High patient ratio
  - 4. Just giving pills
  - 5. No patient interaction
  - 6. Night shift no patient interaction just behind a desk
- ii. Suggestion
  - 1. Need employer-provided stress management techniques
- 4. What is your preference for length of work shift?
  - a. 4 Hours?
  - b. 6 Hours?
  - c. 8 Hours?
  - d. 10 Hours?
  - e. 12 Hours?
  - f. Why?
  - g. Responses
    - i. 4 6 Hours so employees can work and go to school
    - ii. 8 -10 Hours with overlapping of shifts not as tiring as 12 hour shifts
    - iii. 12 Hour shifts for more days off especially if you are a student or parent
    - iv. Flexibility (ability to change between length of work shifts at different life points) to accommodate work and family needs
- 5. We are thinking about highlighting the importance of nursing and healthcare careers to our community.
  - a. What platforms should we use?
    - i. Social Media
      - 1. Snapchat
      - 2. Instagram
      - 3. Facebook
      - 4. Twitter

- 5. Spotify and Pandora for stories
- 6. YouTube Videos
- b. What type of information would appeal to you?
  - i. Short videos that highlight career functions
    - 1. Yes stories
    - 2. YouTube Paid Adds that you can't skip
  - ii. Video Testimonials from people currently employed in those roles
    - 1. Yes Why career is important through how it has helped others from both patient and professional perspectives
    - 2. Nursing students and professionals talking about their career paths
    - 3. Inside of nice facilities
    - 4. A day in the life
    - 5. Past students where are they now?
  - iii. Video Testimonials from patients receiving care
    - 1. Yes stories
  - iv. Interactive career map
    - 1. Yes to include education and experience required, pay, basic info about position, prerequisites needed, links to employers, info on tuition reimbursement and/or local scholarships, info on application process
  - v. Other:
    - 1. Billboards
    - 2. Professionals talking to schools
    - 3. How to study for testing
    - 4. Professionals on campus maybe a breakfast?
    - 5. Partnering with schools/universities