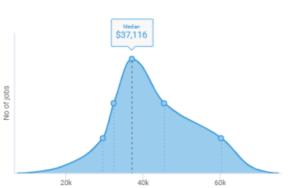
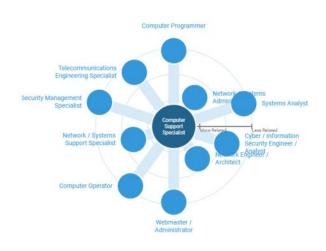
Occupational Analysis – Computer Support Specialist – Palm Bay-Melbourne-Titusville, FL Metropolitan Statistical Area









Specialized Skills

Technical Support
Customer Service
Repair
Help Desk Support
It Support
Hardware and Software Installation
Microsoft Operating Systems

Baseline Skills

Troubleshooting	
Communication Skills	
Problem Solving	
Microsoft Office	
Teamwork / Collaboration	
Research	
Microsoft Windows	

Certification	Occasionally	Sometimes
Security Clearance	0	0
Certified A+ Technician	0	0
CompTIA Security+	0	0
CompTIA Network+	0	0
Driver's License	0	0
IT Infrastructure Library (ITIL) Certification	0	0
Microsoft Certified Professional (MCP)	0	0
Cisco Certified Network Associate (CCNA)	0	0